

**NATIONAL WARRANTY INSURANCE RISK RETENTION GROUP
(IN OFFICIAL LIQUIDATION) ("NWIG")**

**STATEMENT TO HOLDERS OF VEHICLE SERVICE CONTRACTS AND
REPAIRERS**

The joint official liquidators ("JOLs") of NWIG make this statement as a result of certain information that we understand is being provided by the issuers of vehicle service contracts ("the Issuers") in response to enquiries from holders of vehicle service contracts ("VSC Holders") and from repairers that have undertaken repairs for VSC Holders and who have not been reimbursed ("Repairers").

VSC Holders and Repairers should understand that NWIG did not issue vehicle service contracts. NWIG insured the Issuers. NWIG also provided certain administrative services (for example a call centre) on behalf of the Issuers.

As a result, it would be very unusual for any obligation to exist between NWIG and VSC Holders or Repairers under the vehicle service contracts. A review of their vehicle service contracts by VSC Holders (or by their attorney instructed for that purpose) should reveal the identity of the relevant Issuer. VSC Holders or Repairers should contact the Issuer in the first instance if they have any queries regarding the vehicle service contracts. For the avoidance of doubt, NWIG is not providing refunds to VSC Holders who are seeking to cancel their vehicle service contracts.

If any VSC Holders have reviewed their vehicle service contracts and feel that there is the basis for a direct claim against NWIG, they should monitor NWIG's website (www.nwig.com) for details of when and how claims may be made. When a process has been established for submitting claims in NWIG's liquidation, the JOLs will evaluate any evidence that VSC Holders or Repairers seeking to establish a direct claim against NWIG may produce.

9th October, 2003